

**SEASON 2026/2027**

# **PRESENTATION OF SERVICES**



**PUERTO NATALES**



PUERTO NATALES

# FULL DAY TORRES DEL PAINE

(PRIVATE / REGULAR)

**A tour of Torres del Paine National Park combines prehistoric caves, colorful lakes, waterfalls, and glaciers, offering an unforgettable experience of nature and wildlife.**

## DEPARTURES

Daily

## DURATION

10 hours

## DEGREE OF DIFFICULTY:

Medium

## SEASON

September to April

## DISTANCE COVERED

210 km

## PHYSICAL REQUIREMENTS

Walking with gentle ascents and descents within the Mylodon Cave and throughout Torres del Paine National Park.

## MINIMUM PASSENGERS

4 passengers

## MAXIMUM PASSENGERS

According to request

## RESTROOMS

Mylodon Cave – Cerro Castillo – Park Entrance – Restaurant

## LANGUAGES

Spanish – English – French – German – Italian

The excursion begins at the Cueva del Milodón, famous for the discovery of remains of a prehistoric animal, and continues with a stop at Cerro Castillo before entering the park. There, you will see lagoons of intense colors and local wildlife.

We then continue with a hike to Salto Grande on the Paine River, an approximately 20-minute walk.

Back in the vehicle, we head to the Grey Lake sector, where we will have lunch and walk along the beach of the same name to observe pieces of icebergs that break off from the glacier. After this, we begin the return journey to the city of Puerto Natales.





PUERTO NATALES

# TREKKING BASE TORRES

(PRIVATE / REGULAR)

The Base Torres trek offers an unforgettable challenge, crossing Patagonian landscapes until reaching the viewpoint with iconic views of the Torres del Paine National Park.

## DEPARTURES

Daily

## DURATION

13 hours and 30 minutes

## DEGREE OF DIFFICULTY:

High

## SEASON

September to April

## DISTANCE COVERED

22 km

## PHYSICAL REQUIREMENTS

High-intensity trekking with ascents, descents, and steep sections

## MINIMUM PASSENGERS:

1 passenger

## MAXIMUM PASSENGERS

According to request

## RESTROOMS

Park entrances

## LANGUAGES

Spanish – English – French  
– German – Italian

The Base Torres trekking excursion from Puerto Natales is one of the most emblematic routes in Torres del Paine National Park.

The journey begins early by vehicle to the Laguna Amarga sector and then to the trailhead at Estancia Cerro Paine. The hike, approximately 8 hours round trip, crosses valleys, forests, and moraines, offering stunning views of rivers, mountains, and glaciers.

The highlight is the Base Torres viewpoint, where three imposing granite towers rise above a glacial lake. After enjoying the scenery and resting, the return journey follows the same route back to Puerto Natales.





PUERTO NATALES

# GREY GLACIER NAVIGATION

(PRIVATE/REGULAR)

**Sailing to Grey Glacier is experiencing Patagonia from the water, surrounded by deep blue ice, iconic mountains, and the power of the southern wind.**

## DEPARTURES

Daily

## DURATION

7 hours 30 minutes

## PHYSICAL DEMAND LEVEL

Low

## SEASON

September to April

## PHYSICAL REQUIREMENTS

30-minute walk to Grey Beach

## MINIMUM NUMBER OF PASSENGERS

1 passenger

## MAXIMUM NUMBER OF PASSENGERS

90 passengers

## RESTROOMS

Hotel Lago Grey, on board the vessel

## LANGUAGES

Spanish – English – French – German – Italian

The navigation to Grey Glacier, in Torres del Paine National Park, is a 3-hour journey aboard the “Grey III” vessel, offering stunning views of blue ice, floating icebergs, Cerro Paine Grande, the Paine Massif, and snow-capped peaks. The route includes the possibility of seeing and hearing ice calving while enjoying an aperitif. To board, guests must go to Hotel Lago Grey and walk 30 to 45 minutes along the beach to the departure point. This excursion, available only as a regular service, includes optional transfers from Puerto Natales or private transfers from Torres del Paine.





PUERTO NATALES

# FULL DAY GLACIAR PERITO MORENO

REGULAR ONLY

Visiting the Perito Moreno Glacier is like contemplating a natural jewel from panoramic walkways, on an excursion that explores the Patagonian beauty departing from Puerto Natales.

## DEPARTURES

Daily

## DURATION

15 hours

## DEGREE OF DIFFICULTY:

Medium

## SEASON

September to April

## DISTANCE COVERED

750 km

## PHYSICAL REQUIREMENTS

Long stretches by vehicle plus walking on the walkways

## MINIMUM PASSENGERS:

1 passenger

## MAXIMUM PASSENGERS

According to request

## RESTROOMS

Customs (Chile–Argentina)

## LANGUAGES

Spanish – English – French  
– German – Italian

The Perito Moreno Glacier is a natural wonder that offers a unique glacier-watching experience and is a must-visit destination for nature and adventure lovers.

The excursion begins by crossing the border checkpoint of Cerro Castillo Border Crossing. The route crosses the Patagonian landscape until reaching the town of El Calafate. After a short stop in the city, we will head to Los Glaciares National Park, where we will contemplate the monumental Perito Moreno Glacier. Its walkways allow visitors to admire the glacier's ice walls. The excursion concludes with the return transfer to Puerto Natales along the same route.





PUERTO NATALES

# NAVIGATION TO BALMACEDA AND SERRANO GLACIERS

(PRIVATE/REGULAR)

Sailing through the Última Esperanza Fjord to the Balmaceda and Serrano glaciers offers unique landscapes, Patagonian wildlife, and an unforgettable experience in the southern wilderness.

## DEPARTURES

Daily

## DURATION

10 hours

## PHYSICAL DEMAND LEVEL

Moderate

## SEASON

September to April

## DISTANCE COVERED

50 km

## PHYSICAL REQUIREMENTS

Easy walk with ascents and descents on rocky and sandy terrain along the lakeshore

## MINIMUM NUMBER OF

### PASSENGERS

1 passenger

## MAXIMUM NUMBER OF

### PASSENGERS

Upon request

## RESTROOMS

On board the vessel

## LANGUAGES

Spanish – English – French –  
German – Italian

The Balmaceda and Serrano glaciers are two of the main natural attractions in the Puerto Natales area. Both are located within Bernardo O'Higgins National Park, which is accessible only by sea.

The journey begins from one of the piers in Puerto Natales. During the navigation through the Última Esperanza Fjord, you will see stunning mountains, waterfalls, sea lions, and Patagonian birdlife. You will then disembark at Serrano Glacier and walk for about one hour to reach its base. The excursion concludes with the return to the city.





PUERTO NATALES

# PUMA WATCHING

(ONLY PRIVATE OPTION)



The puma (*Puma concolor*) is one of the largest felines in the Americas, making its sighting a unique experience for those who have the opportunity to observe it.

## DEPARTURES

Daily

## DURATION

10 hours

## PHYSICAL DEMAND LEVEL

Moderate

## SEASON

Year-round

## PHYSICAL REQUIREMENTS

Stealth walking to observe pumas in their natural habitat

## MINIMUM NUMBER OF PASSENGERS

1 passenger

## MAXIMUM NUMBER OF PASSENGERS

12 passengers

## RESTROOMS

Park entrances

## LANGUAGES

Spanish – English – French – German – Italian

This experience is designed for photographers, wildlife observers, and nature lovers with a deep respect for wildlife. From Puerto Natales, we head directly to the Land of the Pumas. We depart early to arrive at the park around sunrise. Together with a tracking guide, we begin the search across different areas of the park to cover more ground and increase the chances of spotting a puma roaming its territory. Once a puma is found, we will try to identify it in order to determine how best to approach. The experience lasts approximately 6 to 7 hours.



## ESTANCIA RIO PENITENTE

Located at kilometer 137 of Route CH-9 North in Laguna Blanca, the estancia is halfway between Punta Arenas and Puerto Natales, and 205 km from Torres del Paine National Park. In its quincho, it offers traditional Patagonian cuisine with spit-roasted lamb and Chilean wine, along with sheep shearing demonstrations in original facilities. Capacity: 120 people.



## ESTANCIA RIO RUBENS

The historic Río Rubens Hotel and Restaurant has been restored. The new facilities include a restaurant and fireplace area for 140 people, a modern kitchen, and a wine cellar. Its reopening was celebrated as a milestone on Route 9, reaffirming its role as a meeting point for both tourists and locals. Capacity: 90 people.

